 Money and Pensions Service Quality Framework for Individuals

Application and Assessment Process

Report submitted to Recognising Excellence for Internal Verification

Additional evidence to be submitted (if applicable)

Complete Self Assessment Checklist and Application Form

Award confirmed

Certificate issued

Publication on MaPS website

Recognising Excellence submit report to MaPS with recommendation

Assessment and Mapping Exercise completed

Assessor interaction to discuss interim findings

Assessor appointed – preliminary discussions to take place

Submit Application Form and supporting documentation